

Our co-design process follows an iterative phased approach involving:

Outcomes / Principles and Values

- Consultative design of co-design process best suited to the project and desired outcomes.
- Determination and clarity of parameters and hard boundaries is established.
- Alignment with relevant lived experience, state or territory guiding principles for co-design
- Recruitment of stakeholders - involves recruiting and screening for readiness people with a lived experience of suicide relevant to the focus and engaging other key stakeholders to participate in the pre-design phase.

Pre-design

- co-design commences with a five step process to prepare for the project:
 - Step one: Project mapping (determining number sub-phases in collective design phase)
 - Step two: Stakeholder mapping (ensuring all voices are engaged)
 - Step three: Stakeholder voice spectrum (level and type of engagement)
 - Step four: Engagement purpose (define why and how of engagement)
 - Step five: Engagement reference guide: (plans specific tools, resources for co-design)
- stakeholder consultation - individual and/or small group Focus Conversations
- development of understanding of parameters of the proposed service, budget and/or staffing limitations, remuneration, boundaries.
- documentation of individual and collective expectations
- fine tuning of co-design process to best meet the needs of the project
- provision of 'What is co-design?' orientation materials to ensure all stakeholders commence co-design process from place of mutual understanding and expectations

Collective design and Guardianship

- co-design process is undertaken with all identified stakeholders - this may include small focus groups of specific stakeholder groups, followed by whole of stakeholder group workshops to focus on initial co-design of service model/ product utilising a range of customised co-design activities and resources appropriate for the suicide context and people with a lived experience of suicide.
- multiple Feedback Lops - collation and presentation of co-design outputs to participating stakeholders and broader stakeholders/community occur after each key stage of co-design process to embrace further contribution, opportunity to challenge and innovate further.
- co-design outputs are operationalised into proposed model of service and circulated for review to all stakeholders involved in the co-design service to check integrity of final product to the co-design outputs
- Guardianship of co-design outputs ensures that decisions made throughout the process are incorporated into final model of service
- Guardianship supports recruitment and training of peer workers for the model of service

Post Implementation and re-design



- Review of external evaluation results at appropriate intervals (external evaluation coordinated and funded by service provider/client)
- Feedback to co-design participants and 're-design' workshop following agreed upon period of operational time, ideally welcoming to the stakeholder group, people who have used the service since its opening

Evaluation

- Internal attitudinal and process evaluation to inform quality improvement
- External evaluation of outcomes (Roses in the Ocean will provide whatever input is requested from external evaluation providers and support lived experience involvement in the evaluation process)

